

B.S. SERVICE is the protagonist of a steady growth since many years and growing means making investments. A company that invests is a company that looks ahead with confidence and optimism. After changing the status into industry in June 2015, after moving in the new site in Fabriano in January 2016, an important has been reached in the same year, the ISO 9001:2015 Certification, the acquisition of the Tecnowind S.p.A, on the August 2018, **we remark and defined our guidelines that are summarized in the following:**

QUALITY POLICY

Customer-oriented

Placing our internal and external customer expectations at the center of our activities. Our customer satisfaction and loyalty to the company and to our brand are the main indicators of our success.

Results-oriented

Offering quality, respectful of regulatory standards and innovative products, superior to competitor brands, is the key to achieving long-term excellence of results, the result of constant focus on the needs of the customer, collaborators, suppliers and shareholders.

Management oriented towards processes and objectives

Medium and long-term strategies, consistency in process orientation, evaluation of critical issues, process evaluation, optimal use of resources and decisions made by data and facts, represent the fundamental elements for the rapid achievement of objectives.

Staff growth and participation

Each of us determines the quality and success of our own personal performance. By means of active participation, we promote qualified collaborators, capable of operating independently and responsibly.

Continuous learning, innovation and development

Through creativity and learning, our collaborators develop their skills continuously. Our continuous improvement process is based on both the use of targeted methods and the efficient exchange of knowledge.

Partnership creation

Solid and long-lasting partnerships with the world's leading brands ensure reliable trade agreements characterised by reciprocal goals.

Environmental impact

Manufacturing products that take the following factors into consideration:

- humans, fauna and flora;
- land, water, air, climate and landscape;
- tangible assets and cultural heritage

with the aim of achieving minimum possible environmental impact and guaranteeing sustainable development, on the understanding that the needs of current generations cannot compromise the quality of life of future generations.

Health and safety

Safeguarding the health and safety of workers is a primary issue, a constant commitment and a fundamental part of our mission. The upholding of these values is undertaken through the constant investment of resources and the continuous improvement of process performance and reliability in accordance with relevant applicable legislation and with the ETI code, of which information is given to all workers.